

## Amendment - Additional Processing Services

Date \_\_\_\_\_ Group # \_\_\_\_\_ Group Name \_\_\_\_\_

MID \_\_\_\_\_ DBA Name \_\_\_\_\_ Legal Name\* \_\_\_\_\_

\* If "Same" is written in this blank, it shall be deemed to refer to the name set forth on the "DBA Name" line.

This ADDENDUM - ADDITIONAL PROCESSING SERVICES is entered into by and between National Processing Company ("Processor") member bank that is party to the Agreement ("Member Bank") and Merchant, the name of which is set out above, and shall not become effective until executed by Merchant and approved by Processor and Member Bank as determined by Processor and Member Bank in their sole discretion. This Addendum is intended to supplement the Merchant Processing Agreement and Merchant Application (as amended from time to time, collectively the "Agreement") entered into by the parties with respect to the MID set forth above, and is made subject to all applicable terms, conditions and operating rules set forth in the Agreement. The Agreement, as supplemented hereby, shall continue in force and effect.

Merchant hereby acknowledges and agrees that for services marked with an asterisk (\*): (i) the following services will be provided to Merchant and funded directly by independent, third party service providers; (ii) funds for these services are NOT provided by Processor or by the Member Bank, and Processor makes no warranty with respect to these services; (iii) Merchant must deal with each third party provider individually; (iv) Merchant is responsible for reconciling its sales tickets on a daily basis against funds being received from any third party service providers; (v) Processor is in no way responsible or liable for the actions, inactions, and/or performance of any third party provider; and (vi) Processor is NOT responsible for disputes arising under the agreements between Merchants and such parties created by Merchant's signature hereunder or otherwise.

Merchant hereby requests the following services to be added:

Check Services  
  Online Debit  
  Offline Debit  
  EBT  
  American Express\*  
  Wireless Services  
  Mobile  
  Internet  
 Customer Insights Tool  
  Advantage Buyer Program

### CHECK/ ACH SERVICES

If Check Services are selected and by signing Merchant Processing Agreement, Merchant agrees to accept Check Services pursuant to, and to be bound by, the terms and conditions for Check products acceptance as stated in the Merchant Processing Agreement or as provided by Check services provider, SPS-EFT, or other service provider. Member Bank is not providing the Check/ACH Services. Merchant must be approved by Processor and its service provider, SPS-EFT, or by other service provider. ++ For Non-Guarantee checks \$10,000 and greater: A premium of .10% (ten basis points) will be charged in addition to the discount rate. \*\*\*These fees apply per account.

Check Service	Discount Rate	Transaction Fee	Check Service	Discount Rate	Transaction Fee	Other Check21 Fees	
<input type="checkbox"/> Check Conversion w/Guarantee			<input type="checkbox"/> Check21 POS - Guarantee <input type="checkbox"/> Check21 POS - Non-Guarantee++			Check21 Return Fee***:	
<input type="checkbox"/> Check Conversion w/o Guarantee			<input type="checkbox"/> Check21 Remote - Guarantee <input type="checkbox"/> Check21 Remote - Non-Guarantee++			Monthly Check21 Access Fee***:	
<input type="checkbox"/> Paper Check w/ Guarantee			<input type="checkbox"/> Check21 POS Payroll option - <i>Guarantee</i> : Discount Rate + 3% premium <input type="checkbox"/> Check21 POS Payroll option - <i>Non-Guarantee</i> : Discount Rate + 1% premium				
# of Checks Monthly:	Average Amount:	Largest Check Amount:	Monthly Service Fee***:	Batch Fee:	Monthly Minimum***:	Annual Fee***:	Termination Fee***:

Monthly Billing       Check Recovery Service ++

### ONLINE PIN-BASED DEBIT

### OFFLINE NON PIN-BASED DEBIT

Transaction Fee: \$ _____ Discount Rate: _____ % Monthly Fee: \$ _____	Debit Network Interchange and other fees and sponsorship, switch and gateway fees will be passed through to Merchant.
Transaction Fee: \$ _____ Discount Rate: _____ %	Available only for qualified transactions as defined in the Agreement and Merchant Application. If discount rate above is left blank, the discount rate for qualified Visa/MasterCard transactions set forth in the application shall apply.

### EBT SERVICES

Food Stamps  
  Cash Benefits  
  Both  
 Monthly Fee: \$ \_\_\_\_\_  
 Transaction Fee: +\$ \_\_\_\_\_  
 FCS Acct # \_\_\_\_\_

+The transaction fee for EBT will be in addition to the applicable Base, Mid-Qualified or Non-Qualified transaction fee for the transaction, regardless of how the transaction qualifies. EBT Services will be provided to you and funded by independent third party providers, not by Processor or Member Bank. Neither Processor nor Member Bank makes any warranty with respect to these services.

### AMERICAN EXPRESS

AMERICAN EXPRESS Rate Category*	Discount Rate	Transaction Fee	
<b>Base</b>	%	\$	<input type="checkbox"/> By checking this box, Merchant elects to opt out of the American Express Program  <input type="checkbox"/> By checking this box, Merchant elects to opt out of receiving American Express Marketing Materials.
<b>Mid-Qualified<sup>1</sup></b>	+	%	
<b>Non-Qualified<sup>2</sup></b>	+	%	

<sup>1</sup>Added to Base discount rate and transaction fee. <sup>2</sup>Added to applicable Mid-Qualified discount rate and transaction fee.

\***AMERICAN EXPRESS** - Existing American Express Number  YES  NO    If Yes, Existing American Express Account Number: \_\_\_\_\_  
 Annual Estimated or Actual American Express Volume less than \$1,000,000.00  YES  NO    If No, Merchant is not eligible for the American Express Program.

BY SIGNING BELOW, MERCHANT AGREES TO SUPPLEMENT THE MERCHANT AGREEMENT BY ADDING AMERICAN EXPRESS AND ALL ASSOCIATED FEES AND TO BE BOUND BY THE AMERICAN EXPRESS PROGRAM GENERAL MERCHANT REQUIREMENTS.

MID DBA Name Legal Name\*

**WIRELESS SERVICE**

Per Item Transaction Fee\* \$ Setup Fee \$ Network Terminal Type  
 Monthly Hosting Fee \$ Download Serial #

\*Transaction Fee in addition to fees shown on Merchant Agreement

BY SIGNING BELOW, MERCHANT AGREES TO SUPPLEMENT THE MERCHANT AGREEMENT BY ADDING WIRELESS SERVICES AND ALL ASSOCIATED FEES.

**MOBILE SERVICE**

Per Item Transaction Fee\* \$ Setup Fee \$ Phone Type Phone Carrier  
 Monthly Fee \$ Phone Number E-mail

\*Transaction Fee in addition to fees shown on Merchant Agreement

BY SIGNING BELOW, MERCHANT AGREES TO SUPPLEMENT THE MERCHANT AGREEMENT BY ADDING NPC MOBILE SERVICES AND ALL ASSOCIATED FEES.

**INTERNET SERVICE**

Per Item Transaction Fee\* \$ Monthly Fee \$ Setup Fee \$

\*Transaction Fee in addition to fees shown on Merchant Agreement

BY SIGNING BELOW, MERCHANT AGREES TO SUPPLEMENT THE MERCHANT AGREEMENT BY ADDING NPC SECURE SERVICES AND ALL ASSOCIATED FEES.

**CUSTOMER INSIGHTS TOOL**

Standard Monthly Fee \$  Professional Monthly Fee \$

BY SIGNING BELOW, MERCHANT AGREES TO SUPPLEMENT THE MERCHANT AGREEMENT BY ADDING THE CUSTOMER INSIGHTS TOOL ("CI TOOL") AND ALL ASSOCIATED FEES. Furthermore, Merchant agrees: (i) that the CI Tool is provided on an "as is" basis and that Merchant's use of the CI Tool is at its own risk; (ii) that Merchant shall not use the CI Tool, in whole or in part, as a factor in establishing an individual's creditworthiness or eligibility for (a) credit insurance, or (b) employment, nor for any other purposes under the Federal Fair Credit Reporting Act (15 U.S.C. §1681, *et seq.*) ("FCRA"); and (iii) that Merchant shall not decompile, disassemble, reverse engineer or otherwise attempt to derive source code or other trade secrets from the CI Tool or attempt to do so. Use of the CI Tool is contingent upon the acceptance of the Terms and Conditions which will be available when Merchant accesses the CI Tool.

**ADVANTAGE BUYER PROGRAM**

Monthly Fee \$

**Member Bank is not a party to or liable for the Advantage Buyer Program ("ABP"). If Merchant elects to receive the ABP, the following terms and conditions shall apply:**

Merchant will receive a discount card to be used in connection with ABP. Merchant must use the discount card when purchasing office supplies from Office Depot in-store to receive the benefits of ABP\*. Merchant must reference their Merchant Identification Number when purchasing supplies online or via telephone. If Merchant makes a qualifying purchase from Office Depot following the procedures set forth herein, Merchant will receive a reimbursement for the cost of the office supplies, including terminal paper, ink and ribbon, up to a maximum of \$25.00 per month. The reimbursement will appear on Merchant's statement for the month following the purchase month. For example, if Merchant places a qualifying order in April, a statement credit for the appropriate amount up to the maximum amount of \$25.00 will appear on Merchant's statement for May activity, which is received in June. Under ABP, Merchant will receive a discount on the top 500 "best buy list" of most frequently used products and services, including discounted copy center services at Office Depot store locations. To be eligible for ABP, Merchant must be actively processing transactions with Processor. Processor may immediately terminate or amend ABP upon notice to Merchant. If Merchant participates in ABP, Merchant's contact information, which may include Merchant's E-mail address, will be provided to Office Depot. Additional information about ABP can be obtained by contacting Customer Service.

\*Note that to order terminal paper, ink and ribbon supplies, you must call Office Depot Red Team's toll-free merchant support number at 866-220-7273 Option #0. These items are not available in-store or online.

**MERCHANT ACKNOWLEDGEMENT**

IN WITNESS WHEREOF Merchant has caused this Amendment to be executed by its duly authorized representative effective in accordance with the terms of the Terms and Conditions. The Agreement shall be binding upon Merchant upon the earlier of Merchant's execution below or Merchant's first processed electronic transaction.

**MERCHANT**

Signature (Signature may be evidenced by facsimile)	Name (please print)	Date
X		